
Product Monitoring & Post-Approval Lifecycle Management of Biotech Products

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Presentation Outline

- Background – Need for integrated product quality management
- Process Monitoring and Data Trending – Roche/Genentech Approach
- Post-Approval Lifecycle Management
- Commercial Product Quality Steward role – Product quality oversight by linking system, data, and people

Need for Integrated Product Quality Management

ICH Q10 Pharmaceutical Quality System, Process Performance and Product Quality Monitoring System 3.2.1:

- Pharmaceutical companies should plan and execute **a system for the monitoring of process performance and product quality to ensure a state of control is maintained.**
- Use **quality risk management** to establish the control strategy.
- Provide the tools **(e.g., data management and statistical tools)** for measurement and analysis of parameters and attributes identified in the control strategy
- **Verify continued operation within a state of control**
- **Identify sources of variation affecting process performance and product quality for potential continual improvement activities.**
- Include **feedback on product quality from both internal and external sources**

Product Quality Management at Roche & Genentech

- An End to End view of product quality throughout the product and process lifecycle
- Strong scientific rigor and technical expertise used to evaluate product performance and consistency across sites
- A focus on innovation and continual improvement
- Ensures the safety, efficacy and purity of products produced and supplied to our patients

Product Quality Management: Fundamental Elements

Product Complaints

- Early warning signals of product quality issues in the field

Product Assessment & Trending

- Proactive assessment of product quality attributes across the manufacturing process

Product Quality Stewards

- Single point of Contact for Quality to key stakeholders
- Routine health assessment of product to address trends
- Planning provides foresight and proactive approach

QC testing network support

- Harmonized approach to test method execution & support
- Scalability & flexibility to balance test workload across network

Analytical methods management

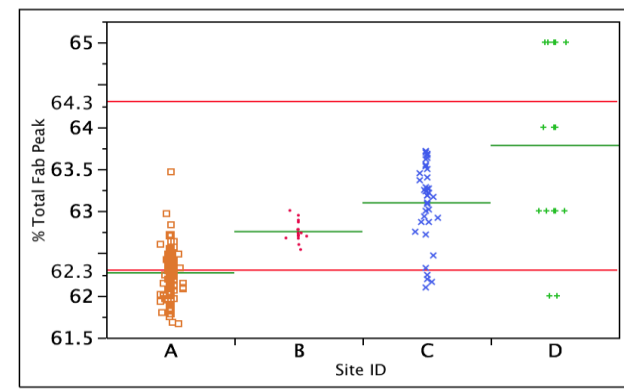
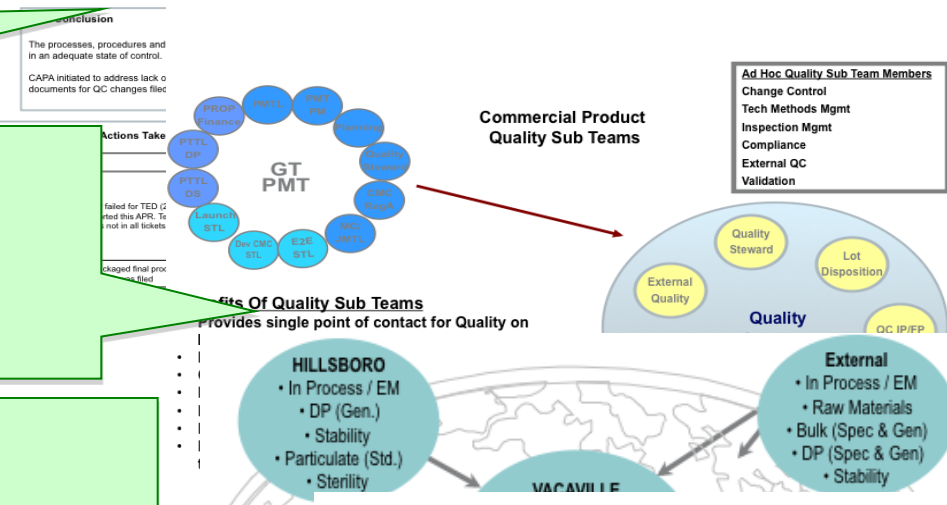
- Scientific rigor engrained in analytical method performance
- Product control systems based on science
- Seamless product transfers & assessment of consistency

Product Complaints for March 2010

Mar-10	*Complaints Opened	Medical Events	*Number of Vials Shipped	March CPM	2009 CPM	Status
Mab Rx 1	0	0	2,271	0	0	◆
Protein Rx 1	4	0	7,169	558	370	◆
Mab Rx 2	0	0	188,408	0	6	◆
Protein Rx 2	0	0	180,178	0	4	◆
					180	◆
					327	◆
					0	◆
					82	◆
					251	◆
					10,389	◆
					24	◆

Product Manufacture and Testing Locations									
Site	Manufacturing			QC Testing				QC Stability	
	DS	DP Filling	DP Packaging	DS IP	DP IP	DS CGA	DPCGA	DS	DP
GNE VV	X (v1.0)				X	X	X	X	X
GNE OCN	NP (v1.2)			NT		X	X	X	X
GNE SSF	NP (v1.0 & v1.2)	X	X	NT	X	X	X		X

NP = No production during review period; NT = No QC testing during review period; X = Manufacturing or testing occurred during review period



Benefits of Process Monitoring and Trending

- Meets regulatory expectations
- Proactively identifies and reduces variations in the test methods and manufacturing processes
- Provides science and risk - based approach for CAPA activities
- Ensures product consistency from site to site
- Ensures reliability of product supply and guarantees an efficient Supply Chain

Presentation Outline

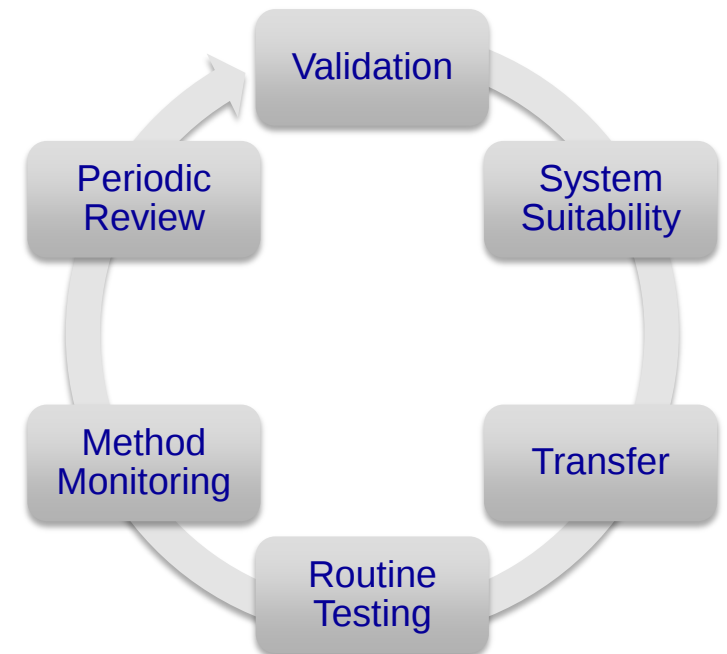
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Process Monitoring and Data Trending: Roche/Genentech Approach

- Key elements in the continuous monitoring of commercial products
 - Process and analytical life cycle validation
 - Align inter-related inputs – process, methods, product quality attributes
 - Definition of statistical state of control (control charts etc.)
- Examples of Data Trending
 - Product Data Monitoring
 - Analytical Method Monitoring
 - Proper assessment of process capability → consistent product quality

Life Cycle Approach to Analytical Method Management

- Method development & qualification throughout clinical stages
- Commercial method validation pre-licensure
- Commercial control system established at first launch
- Analytical method transfer support commercial production globally
- On-going cross-site method monitoring ensures state of control throughout method and product life cycle



Product Quality Data Evaluation

- Dependent on both Analytical and Process Monitoring
- Proper assessment of manufacturing process capabilities relies on QC method performance assessment
- Product quality assessment, as measured by QC test methods, relies on assurance that analytical methods are consistent and are in a state of control

Fundamental Steps in Monitoring

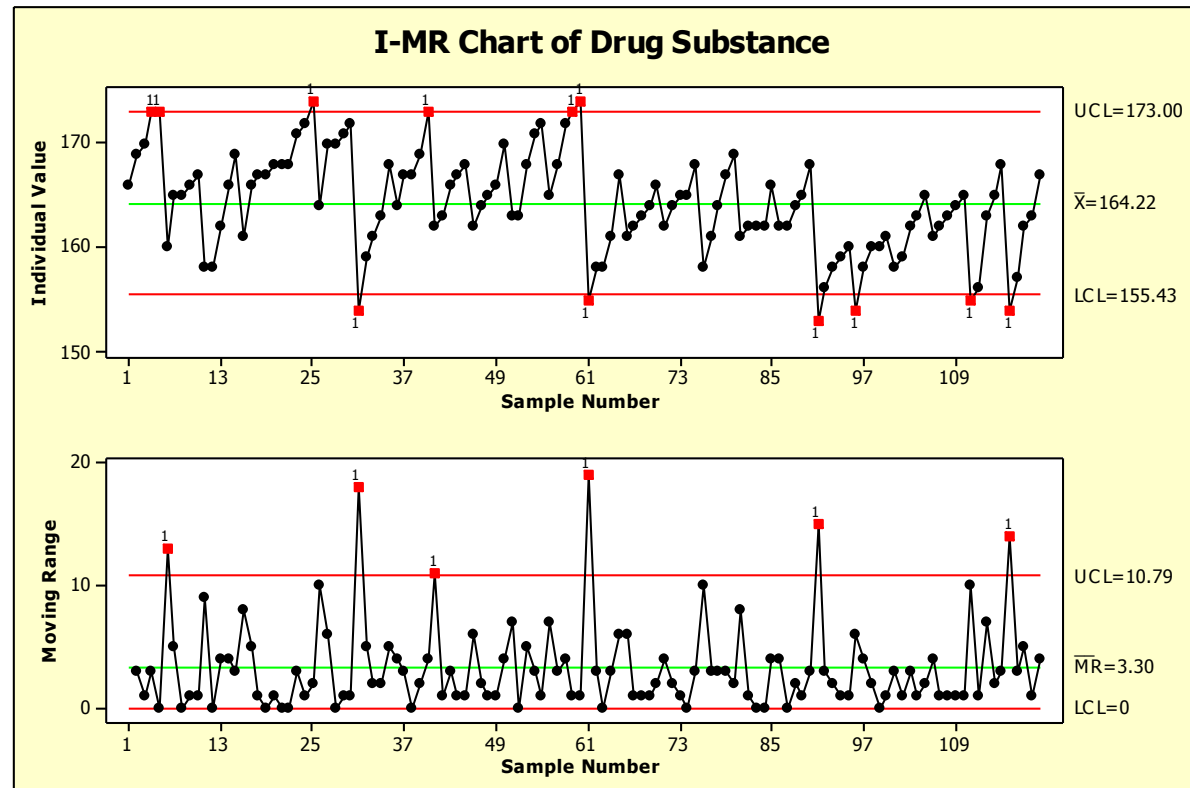
- Establish statistical monitoring systems:
 - Appropriate monitoring attributes
 - Appropriate statistical method (Control charts, Histogram, Pareto, etc.)
 - Analyze data and establish trend/control limits from historical data
 - Establish Rules for monitoring and trending
 - Timely evaluate of the impact of product and process changes
- Establish business process to assess out-of-trend (OOT) results and to assure that the process is in a state of statistical control
- Formal investigations and communication to stakeholders required for OOT and Out-of-specification (OOS) event to determine root cause (Discrepancy and CAPA)

Criteria for Monitoring

- Critical Quality Attributes (CQAs)
- Key QC test methods
- Critical process parameters (CPP)
- Key process performance indicators (KPI)
- Periodic vs. real time monitoring
- Site versus global monitoring

Data Trending: Moving Range Chart

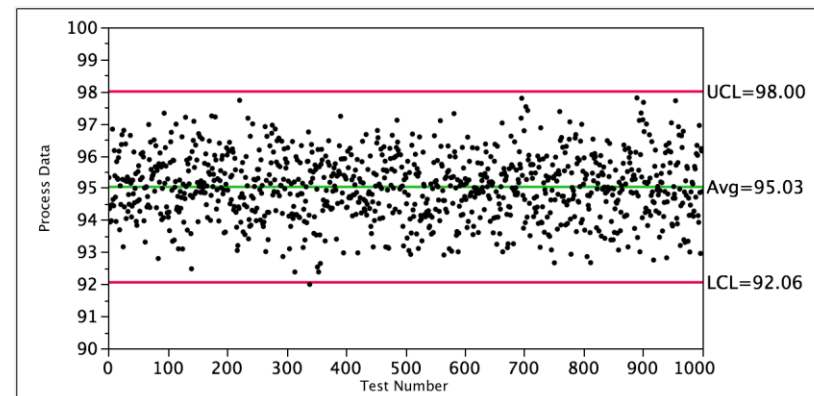
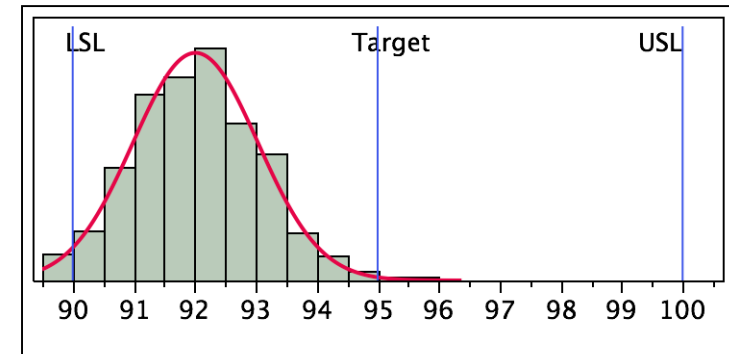
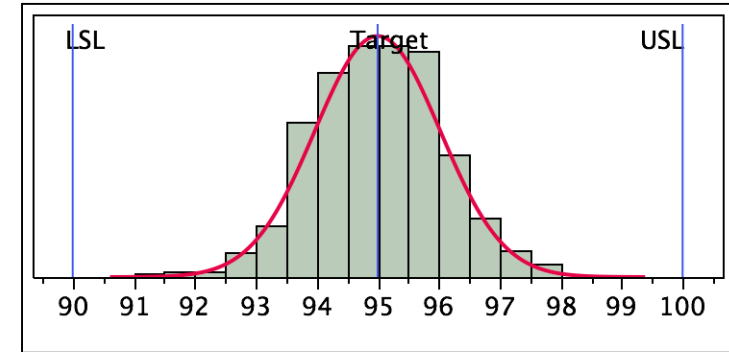
- Moving range chart – used to track process variation and detect the presence of “special causes”.
- The moving range - equal to difference between successive pairs of numbers in a data set.



Examples of Process Trend Chart: Process Data

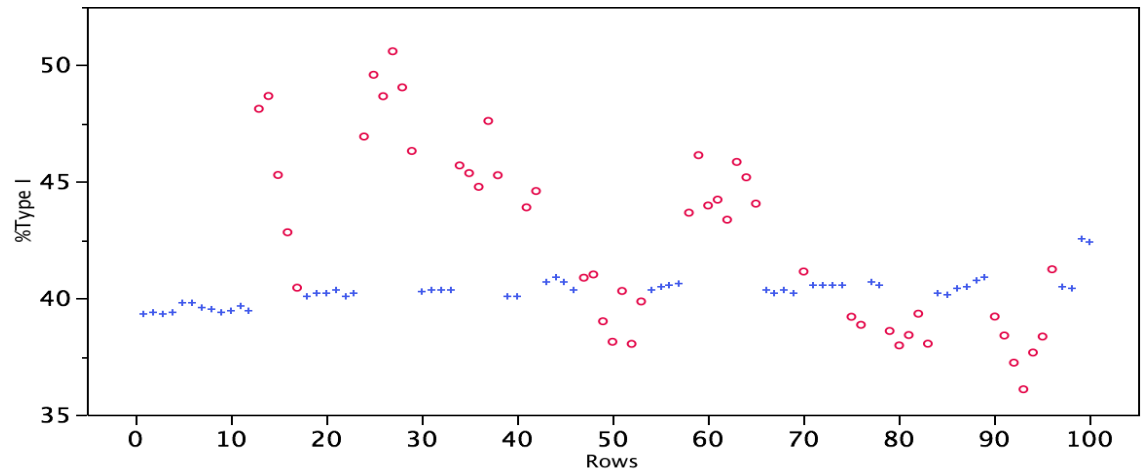
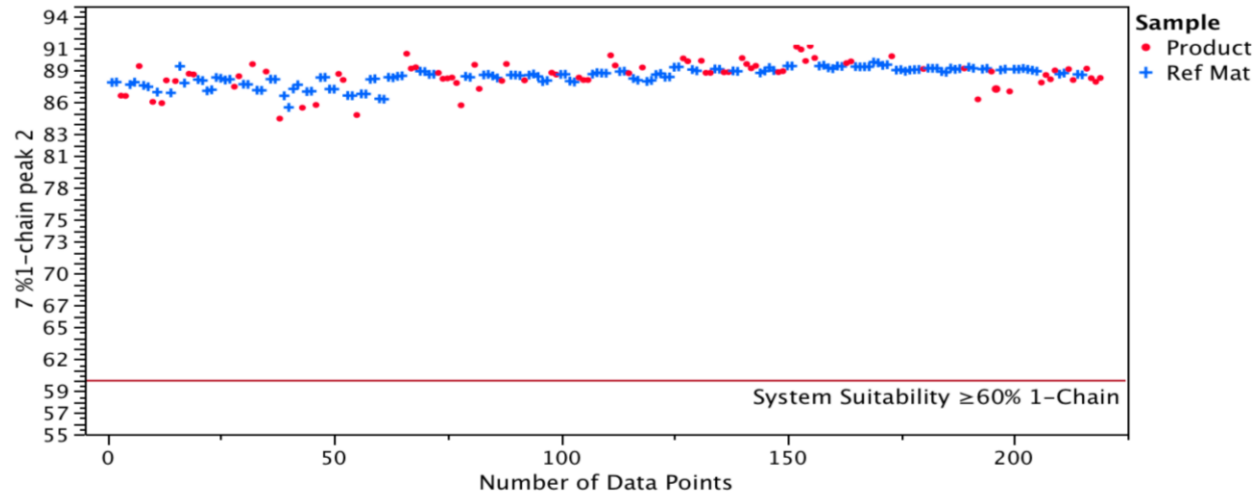
A set of random product data is presented against the acceptance criteria over a period of time:

- Top Histogram: A capable process **(Centered & well- within process limits)**
- Middle histogram: Similar process (with lower mean) against the same limits **(Not centered or contained by limits)**
- Bottom histogram: Actual run chart data for the top process



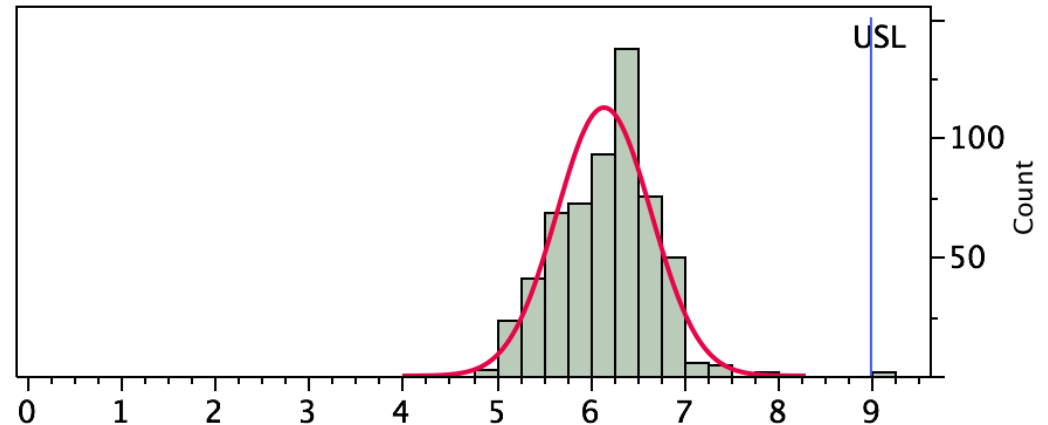
Example of Integrating Process & Analytical Method Monitoring

- Top: Product vs. reference material data trend chart demonstrating a **robust process**
- Bottom: Product vs. reference material data trend chart for a **variable process**

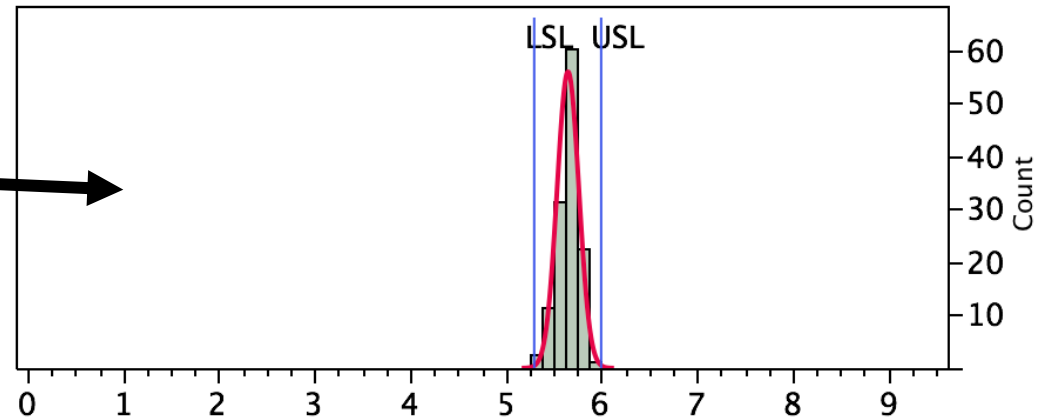


Example of Process vs. Analytical Method Capability Trend Chart

- Top graph shows a capable process
- Lower graph shows a capable QC method that supports the product specification



A Well behaved
Process & Method



QC Method Monitoring Program

- Integral to the analytical method LCM
- Ensures that the method performance across complex manufacturing network & testing sites is consistent
- Provide analytical trending support to process/product trending

Additionally:

- A key component of the Annual Product Review (APR) – regulatory requirement by Health Canada
- Stability investigation support
- Serves as an inspection tool for analytical methods

Current Scope of Method Monitoring Program

- Commercial biologics
- All QC testing sites including partners and CMOs
- Incorporates new sites after method transfer
- Currently focus on purity and potency methods
- Monitor key quantitative attributes
- Analysis of data from reference material, assay controls, and product controls

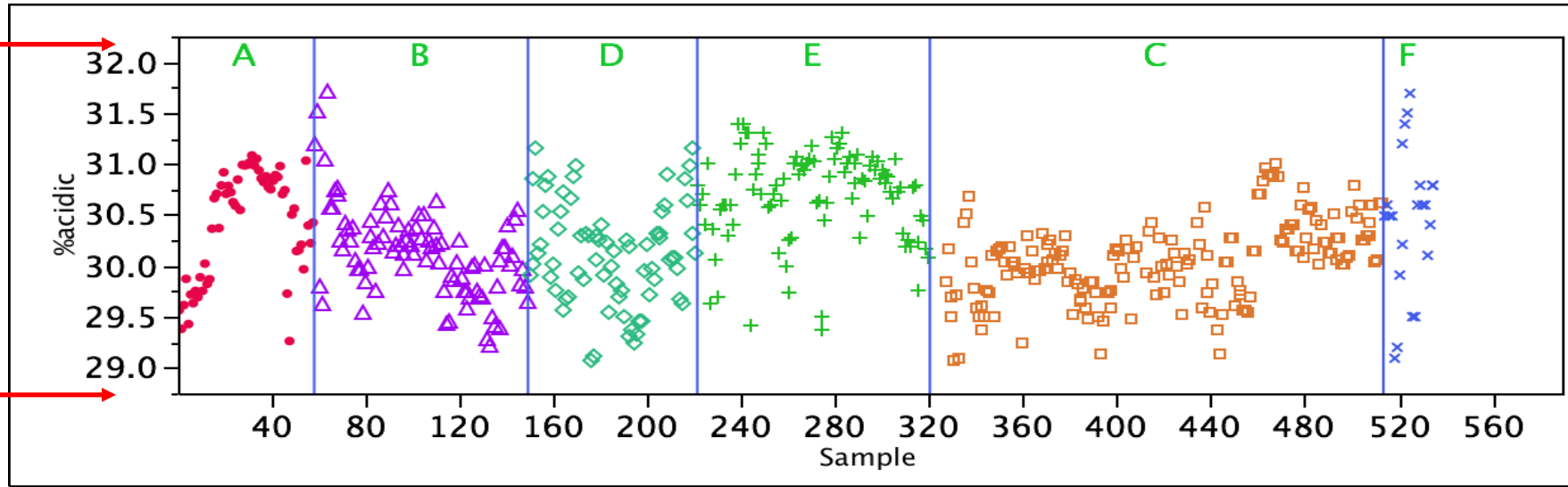
Monitoring Criteria and Data

- Based on available historical data
- Use statistical analysis
- Cross site harmonization of data submission format
- Centralized group to perform trending analysis and report results

Examples of QC Method Monitoring Results

A MAb product, Ion Exchange Method

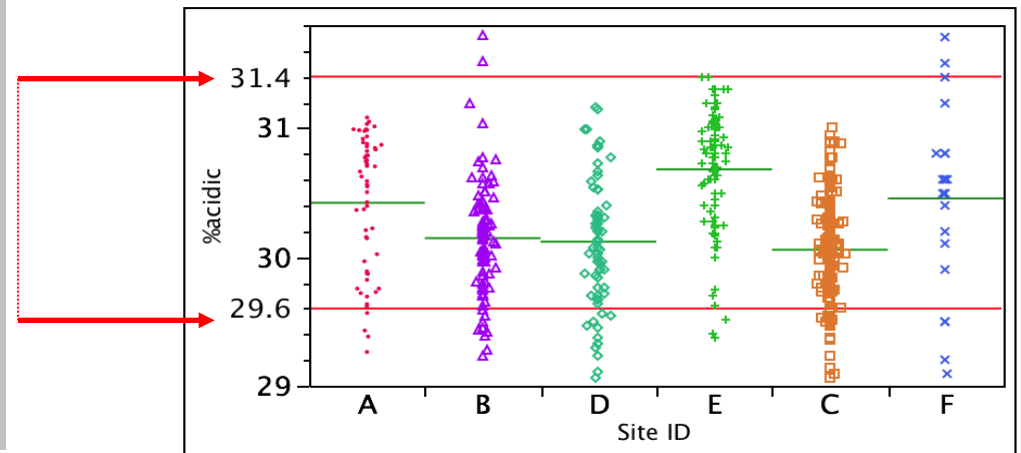
System suitability limits



Top: Reference Material data trend chart for all valid assays across 6 global testing sites

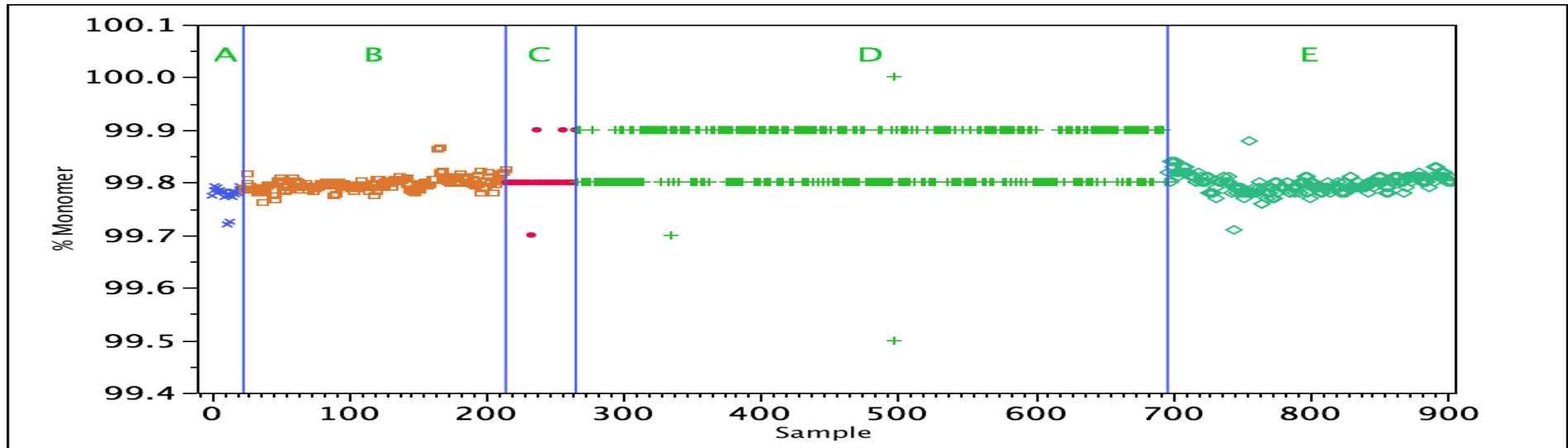
Bottom: Site Mean trend chart for the 6 sites showing that the method performance is consistent throughout all sites

Method Monitoring limits



Example: Method Monitoring Supports Inspection Response

A MAb product: Size Exclusion Method



- Concern regarding lack of quantitative system suitability criteria for a chromatography method
- Method monitoring provided strong evidence that method performance in a state of control, and sufficiently supporting release specification ($\geq 98\%$)

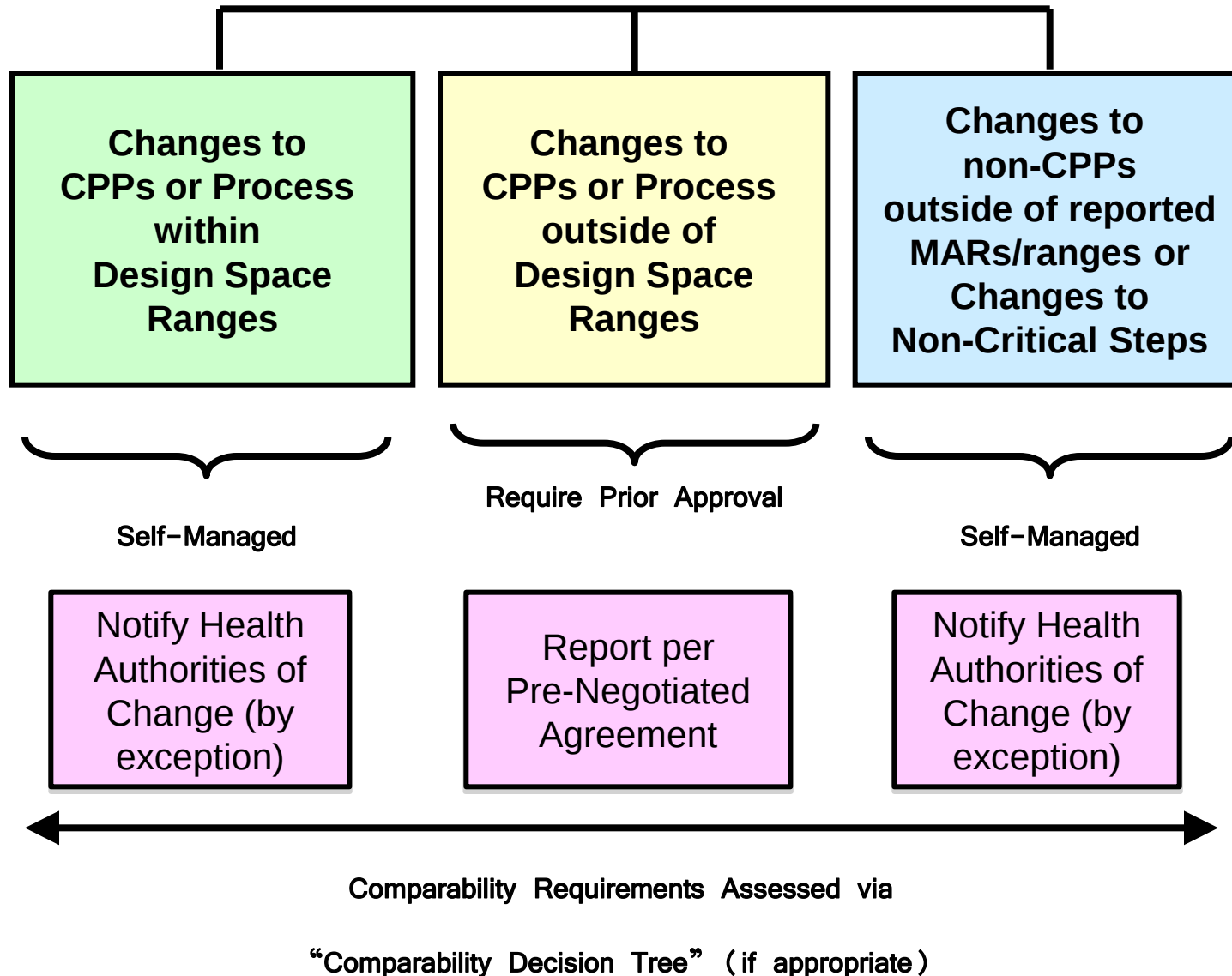
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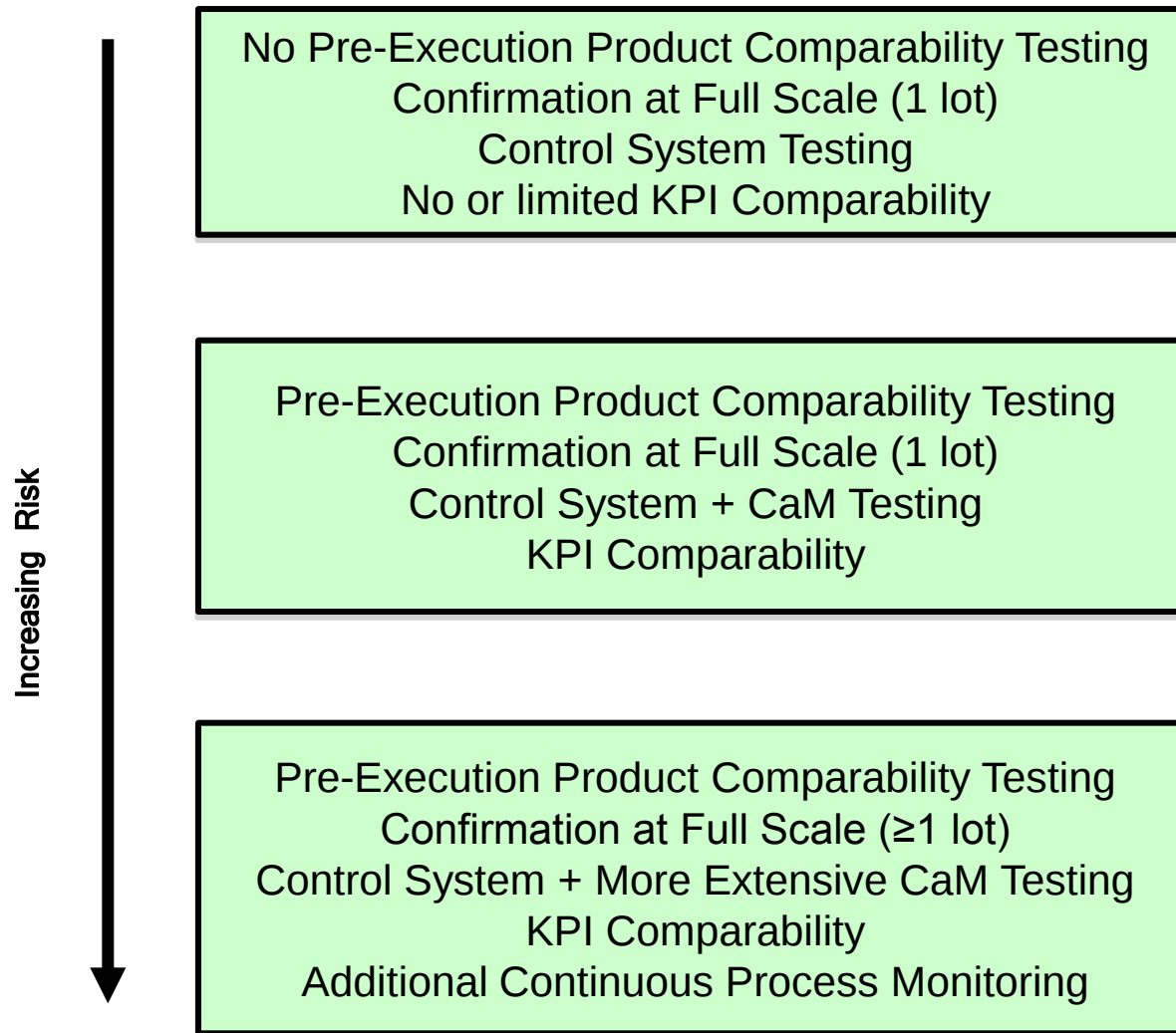
Post-Approval Lifecycle Management

- Process changes to improve yield
- Process changes to improve product quality
- Process monitoring/continual process verification
- Control system

Post-Approval Lifecycle Management: Process Parameters



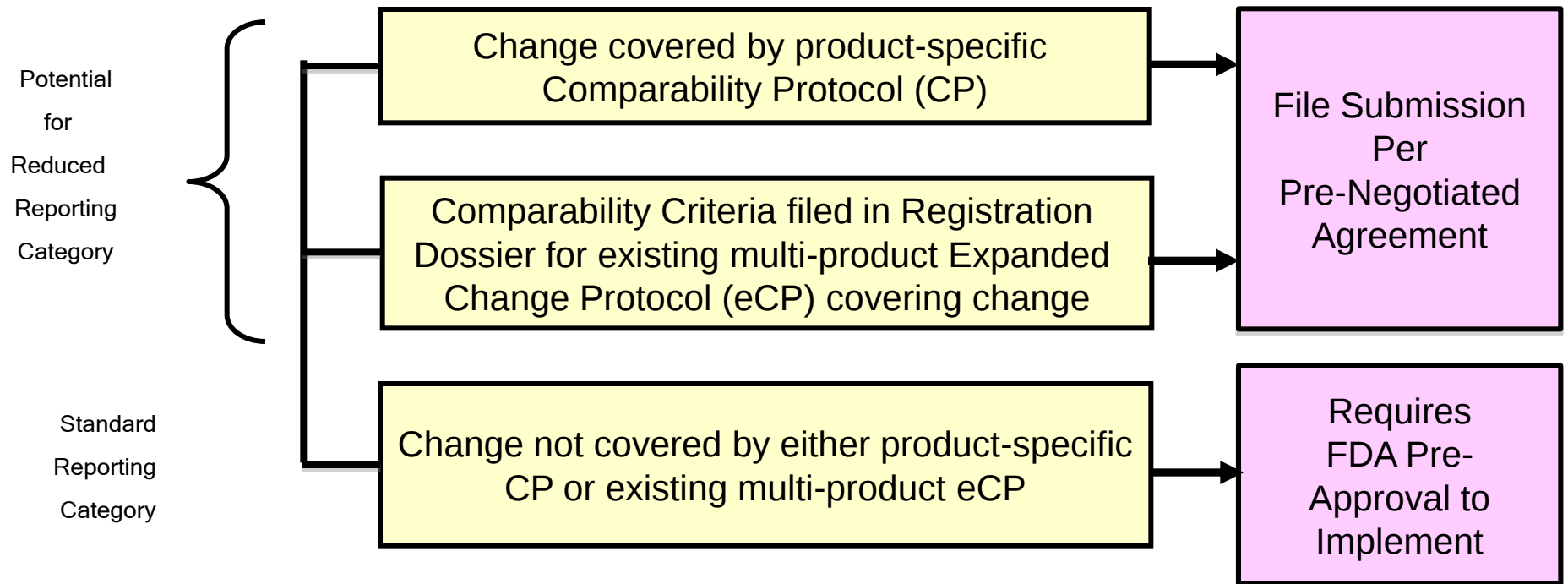
Post-Approval Lifecycle Management: Comparability Decision Tree



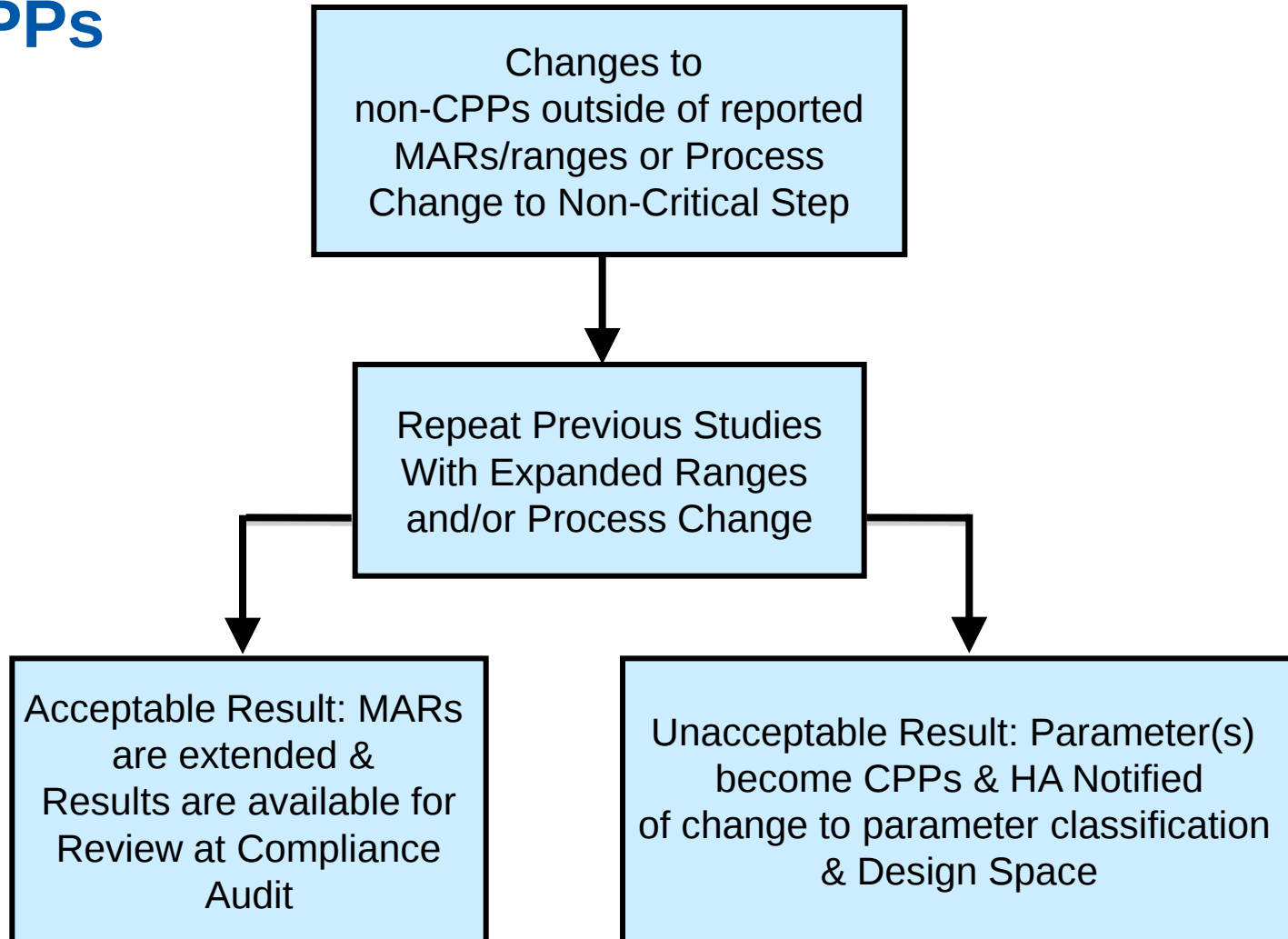
CaM = Comparability and Monitoring Testing

^a May include stability testing of 1 or more full scale lots.

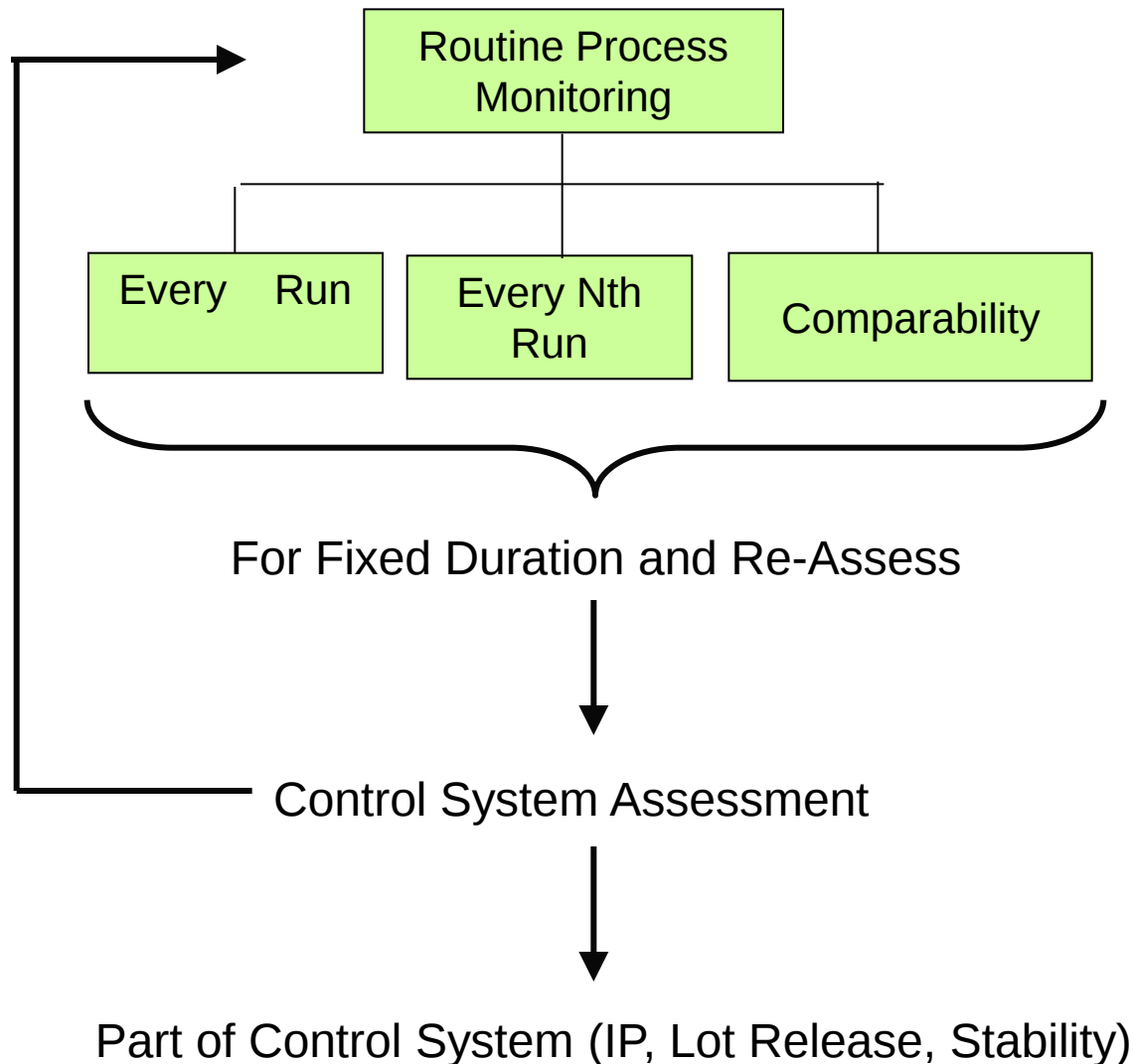
Post-Approval Lifecycle Management: Pre-Negotiated Change Management



Post-Approval Lifecycle Management: Changes to non-CPPs



Post-Approval Lifecycle Management: Continuous Process Monitoring



- Done under a validation protocol
- Pre-defined acceptance criteria for monitoring
- Frequency and duration indicated
- Monitoring done using validated or suitable assays

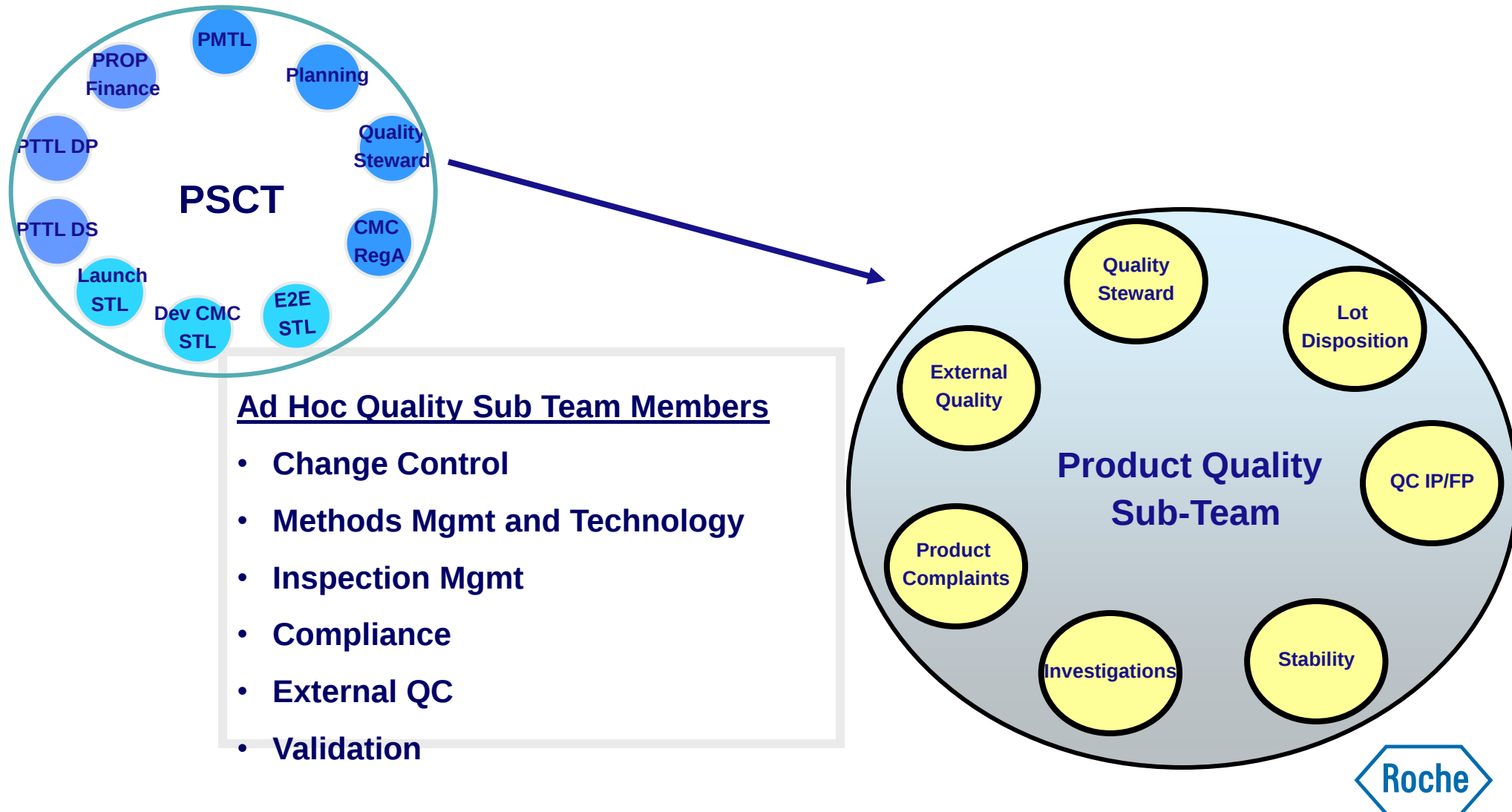
Post-Approval Lifecycle Management: Control System

- Over the product lifecycle, the QA criticality and testing strategy will be re-evaluated at a regular interval incorporating the following:
 - new knowledge about the Quality Attributes gained from additional clinical, non-clinical and characterization studies
 - trending of Quality Attributes from both the process (via IP, lot release, process monitoring testing) and stability testing
 - assay performance
 - availability of new assays
- Re-evaluation could result in the change of criticality of a QA, the testing strategy (IP, lot release, stability, monitoring or none) and potentially, the assay used to monitor the QA
- Any of these changes would be reportable and require prior-approval before implementation
- Evaluation is done in response to out-of- trend results, as a result of the Annual Product Review (APR) process or every 5 years or as part of a significant process change

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Commercial Supply Chain Teams: Product Steward Concept



Role of the Commercial Product Quality Steward

Product Supply Chain Team

- Acts as the Voice of Quality (QA & QC) and provides Quality expertise and leadership on Product Supply Chain Team (PSCT)
- Serves as the communication conduit between PSCT and Quality functional areas/departments
- Develops and manages the implementation of Quality-related activities required to meet the product strategy and priorities
- Ensures Quality requirements are met during PSCT driven activities and changes

Role of the Commercial Product Quality Steward

Product Quality Monitoring:

- Monitors and reports on product quality across the End-to-End (E2E) network
- Partners with Quality subject matter experts (SMEs) to resolve product quality issues to ensure no impact to patient/product supply
- Conducts an annual Product Quality Risk Assessment; drives resolution of identified risks
- Generates the monthly Product Quality Report
- Reviewers of Annual Product Review (APR)

Role of the Commercial Product Quality Steward

Lifecycle Management

- Drive changes to ensure appropriate product quality life cycle management spanning across the network, contract sites, and partners
- Own and maintain the Process Specification File: Quality-controlled document that is a summary of current license ranges and commitments
- Accountable to ensure lifecycle commitments are completed
- Knowledge management
- Sharing of best practices

Conclusions

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Acknowledgements

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